

## Policy and Procedure

Department: Long Term Care	Section:	Subject: Visitors Espanola Nursing Home
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### **POLICY**

#### **Intention**

The purpose of this policy is to provide guidelines for individuals entering Espanola Nursing Home.

#### **Definition**

All individuals who are not working at ENH are considered visitors; this includes but is not limited to the following: service technicians, physicians, staff from other departments, MOHLTC staff, police, lawyers, etc.

Visitors that a resident does not wish to see or that staff of the Nursing Home find disruptive or disrespectful will be asked to leave by the nurse in charge. Any non-compliance will be reported to the Administrator/Director of Nursing or Senior Manager on-call.

### **PROCEDURE**

Espanola Nursing Home is home to 64 residents, please respect others while in the Home; avoid unruly behaviour and unnecessary noise.

No one should visit while suffering from an infectious illness or contagious condition. Anyone doing so will be asked to leave.

Exceptions to this policy will be at the discretion of the Director of Care.

Visitors that a resident does not wish to see or that staff of the Home find disruptive or disrespectful to staff or visitors will be asked to leave by the nurse in charge. Any non-compliance will be reported to the Director of Care or Charge Nurse. They shall call the Police, if the person refuses to leave and ask for their assistance with removing the trespasser.